Fishers Island Ferry District

FI Reservation Office - (631) 788-7744
New London Office - (860) 442-0165
Business Office – (631) 788 – 7463

Terms and Conditions

Non-Commercial Reservations

- ALL Vehicles must be in line 25 minutes prior to the scheduled departure time with a driver or a No-Driver ticket prominently displayed. Late arrival cancels the reservation.
- All non-commercial auto reservation cancellations incur a 5% cancellation fee.
- Non-commercial auto reservation changes on the day of travel will be allowed in person only at the New London ticket desk, with no fee based upon availability and conditions. All other changes to non-commercial auto reservations incur a 5% transfer fee.
- Web reservations are for non-commercial vehicles only. The reservation is not guaranteed until the customer receives an e-mail confirmation. The customer must print the confirmation and present it at the New London ticket counter to receive a ticket.
- All vehicles over 6 feet 6 inches high or over 18 feet in length are considered oversize. Oversize non-commercial vehicles will be assessed a surcharge during the peak rate period.
- Resident tickets and payments will be FORFEITED if the bearer does not show proof of Fishers Island residency at the ticket counter or ferry ramp prior to departure.

Commercial vehicle reservations

- Commercial vehicles can reserve space ONLY through the New London (860-442-0165) commercial reservations office between 8:00am and 4:00pm, Monday through Friday.

  Effective January 13, 2016, payment will be collected on the day the commercial reservation is made.

  Changes made 2 days or more in advance of travel - 10% transfer fee
  Changes made less than 2 days in advance of travel - 100% transfer fee

  Cancellations made 5 or more days in advance of travel – 10% fee (90% Refund)
  Cancellations made 2 to 4 days in advance of travel – 50% fee (50% Refund)
  Cancellations made less than 2 days in advance of travel – 100% fee (No Refund)

Damage Disclaimer
The Fishers Island Ferry District is not responsible for:

- Damage to vehicles while moving on or off the vessels.
- Damage to freight shipped on the ferry or stored at either terminal.
- Vehicles (or their contents) parked at either terminal.