

Fishers Island Ferry District

FI Reservation Office - (631) 788-7744

New London Office - (860) 442-0165

Business Office – (631) 788 – 7463

Terms and Conditions

Non-Commercial Reservations

- **ALL Vehicles must be in line 25 minutes prior to the scheduled departure time with a driver or a No-Driver ticket prominently displayed. Late arrival cancels the reservation.**
- All non-commercial auto reservation **cancellations** incur a 5% cancellation fee.
- Non-commercial auto reservation **changes on the day of travel** will be allowed **in person only** at the New London ticket desk, with no fee based upon availability and conditions. **All other changes** to non-commercial auto reservations incur a 5% transfer fee.
- **Web reservations** are for non-commercial vehicles only. The reservation is not guaranteed until the customer receives an e-mail confirmation. The customer must print the confirmation and present it at the New London ticket counter to receive a ticket.
- All vehicles over 6 feet 6 inches high or over 18 feet in length are considered **oversize**. **Oversize** non-commercial vehicles will be assessed a **surcharge** during the peak rate period.
- **Resident** tickets and payments will be **FORFEITED** if the bearer does not show proof of Fishers Island residency at the ticket counter or ferry ramp prior to departure.

Commercial vehicle reservations

- **Commercial** vehicles can reserve space **ONLY** through the New London (860-442-0165) commercial reservations office between 8:00am and 4:00pm, Monday through Friday.
- Effective January 13, 2016, payment will be collected on the day the commercial reservation is made.

Changes made 2 days or more in advance of travel - 10% transfer fee
Changes made less than 2 days in advance of travel - 100% transfer fee

Cancellations made 5 or more days in advance of travel – 10% fee (90% Refund)
Cancellations made 2 to 4 days in advance of travel – 50% fee (50% Refund)
Cancellations made less than 2 days in advance of travel – 100% fee (No Refund)

Damage Disclaimer

The Fishers Island Ferry District is **not responsible** for:

- Damage to vehicles while moving on or off the vessels.
- Damage to freight shipped on the ferry or stored at either terminal.
- Vehicles (or their contents) parked at either terminal.